

Privacy Policy

NHM Group Pty Ltd

NHM Group Pty Ltd (“WHO Artists”) is committed to providing you with the highest level of customer service. This includes your privacy. Who Artists is bound by the Privacy Act 1988, which sets out a number of principles concerning the protection of your personal information.

Your Personal Information

Personal information collected and held by Who Artists may include your name, date of birth, address, email address, home/mobile telephone number, credit card details, gender, professional skills, personal characteristics & attributes, resumes, photos, credits, and login & password details to access online profiles, including but not limited to, Showcast and Casting Networks.

If you choose not to provide us with certain personal information, we may not be able to provide you with the services you require, or the level of service on which we pride ourselves.

Additionally, we may also collect any other information you provide while interacting with us.

How we collect personal information?

NHM Group Pty Ltd collects personal information in a number of ways, including:

- directly from you, when you provide information by phone, application forms or when you submit information to us through our websites (e.g. by email or cookies);
- from third parties such as Drama Agent's;
- from the organisations identified below under “When we disclose your personal information”;
- from our own records of how you use our services; or
- when legally required to do so.

We may also receive personal information from third parties. If we do, we will protect it as set out in this Privacy Policy.

How we use your personal information?

Your personal information may be used in order to:

- verify your identity;
- assist you to manage your online profiles;
- administer and manage those profiles, including charging, billing and collecting debts;
- make changes to your online profiles;
- respond to any queries or feedback you may have;
- inform you of ways the services provided to you could be improved;
- research and develop our representation services;
- gain an understanding of your information and communication needs in order for us to provide you with better representation;
- maintain and develop our business systems and infrastructure, including testing and upgrading of these systems.

NHM Group Pty Ltd may contact you by a variety of measures including, but not limited to telephone, email, sms or mail.

Also, your personal information is collected so NHM Group Pty Ltd can promote and market its services to you and other companies. We do this to keep the industry informed of our talent, services, special offers or products. If you do not want us to promote and market our products, services and special offers to you please call 07 3871 0906.

Disclosure of your personal information

We may disclose your personal information to any of our employees, officers, insurers, professional advisers, agents, suppliers or subcontractors insofar as reasonably necessary for the purposes set out in this Policy. Personal information is only supplied to a third party when it is required for the delivery of our services. NHM Group Pty Ltd takes reasonable steps to ensure that these organisations are bound by confidentiality and privacy obligations in relation to the protection of your personal information.

We may from time to time need to disclose personal information to comply with a legal requirement, such as a law, regulation, court order, subpoena, warrant, in the course of a legal proceeding or in response to a law enforcement agency request.

We may also use your personal information to protect the copyright, trademarks, legal rights, property or safety of NHM Group Pty Ltd, whoartists.com.au, its customers or third parties.

Information that we collect may from time to time be stored, processed in or transferred between parties located in countries outside of Australia.

Who Artist (NHM Group Pty Ltd) website

NHM Group Pty Ltd provides products and services via our website. When you visit our site, our web servers record anonymous information such as the time, date and URL of the request. This information assists us to improve the structure of our web sites and monitor their performance.

NHM Group Pty Ltd may use 'Cookies' on various websites. Cookies are an industry standard and most major websites use them. A cookie is a small text file that our websites may place on your computer. Usually, cookies are used as a means for our websites to remember your preferences. As such, cookies are designed to improve your experience of our website.

In some cases, cookies may collect and store personal information about you. NHM Group Pty Ltd extends the same privacy protection to your personal information, whether gathered via cookies or from other sources. Most internet browsers are pre-set to accept cookies, however you can adjust your internet browser to disable cookies or to warn you when cookies are being used. However, if you disable cookies, you may not be able to access certain areas of our web sites or take advantage of the improved web site experience that cookies offer.

Third party sites

You may click-through to third party sites from our web site in which case we recommend that you refer to the privacy statement of the sites you visit. NHM Group Pty Ltd collection statement and privacy policy applies to the Who Artists web site only and NHM Group Pty Ltd assumes no responsibility for information and content of third party sites.

Security of Personal Information Collected

To ensure the confidentiality of your personal information, NHM Group Pty Ltd uses leading security technology and procedures that are regularly reviewed and updated.

When you send personal information to NHM Group Pty Ltd via the Who Artists payment website, your data is protected by Secure Socket Layer (SSL) technology to ensure safe transmission in conjunction with PayPal. Unfortunately, no data transmission via the internet can be totally secure and guaranteed. Whilst we endeavour to protect your information on our secure servers from unauthorised access and misuse, we cannot guarantee the security of any information you transmit to us or receive from us.

Your Consent to this Agreement

By using the NHM Group Pty Ltd website, you consent to the collection and use of information by NHM Group Pty Ltd. Any changes made to this privacy policy will be made available via the NHM Group Pty Ltd web site at <http://www.whoartists.com.au/>

For further information, please email admin@whoartists.com.au